



Voice Pro Wireless headset

-  Installation guide and operation instructions
-  Ghid de instalare și instrucțiuni de funcționare
-  Guía de instalación e instrucciones de funcionamiento
-  Guide d'installation et mode d'emploi
-  Guida all'installazione e istruzioni per l'uso
-  Einbauanleitung und Bedienungsanleitung

TLL411007

A silhouette of a city skyline with various skyscrapers of different heights and shapes, some with small lights on their windows, set against a dark background.

INTO YOUR FUTURE

1. GENERAL SAFETY INFORMATIONS:

1.1. WARNINGS

AUDIO PRODUCT WARNING!

PERMANENT HEARING LOSS MAY RESULT FROM LONG-TERM EXPOSURE TO SOUNDS AT HIGH VOLUMES. USE AS LOW A VOLUME AS POSSIBLE.

Avoid prolonged use of headsets at excessive sound pressure levels.

You can reduce the risk of hearing damage by following these safety guidelines:

Prior to using this product follow these steps

- Before using the product, turn the volume control to its lowest level,
- Put the headset on, if applicable
- Slowly adjust the volume control to a comfortable level.

During the use of this product

- Keep the volume at the lowest level possible
- If increased volume is necessary, adjust the volume control slowly
- If you experience discomfort or ringing in your ears, immediately discontinue using the product.

With continued use at high volume, your ears may become accustomed to the sound level, which may result in permanent damage to your hearing without any noticeable discomfort.

1.2. ATTENTION

- If you have a pacemaker or other electrical medical devices, consult your physician before using this product.
- This package contains small parts that may be hazardous to children. Always store the product out of reach of children. The bags themselves or the many small parts they contain may cause choking if ingested.
- Never try to dismantle the product yourself, or push objects of any kind into the product, as this may cause short circuits which could result in a fire or electric shock.
- None of the components can be replaced or repaired by users. Only authorized dealers or service centers may open the product. If any parts of your product require replacement for any reason, including normal wear and tear or breakage, contact your dealer.
- Avoid exposing your product to rain or other liquids.
- Keep all products, cords, and cables away from operating machinery.
- Observe all signs and instructions that require an electrical device or RF radio product to be switched off in designated areas such as hospitals or aircraft.

- If the product overheats, has been dropped or damaged or has been dropped in a liquid, discontinue use.
- Dispose of the product according to local standards and regulations (See <http://www.tellur.com/weee>).

Remember: Always drive safely, avoid distractions, and follow local laws!

The use of a speaker while operating a motor vehicle may be regulated by local laws. Using a headset while operating a motor vehicle, motorcycle, watercraft, or bicycle may be dangerous, and is illegal in some jurisdictions, just as use of this headset with both ears covered while driving is not permitted in certain jurisdictions. Check with your local authorities.

1.3. BATTERY

- For your protection and comfort, ABN Systems International S.A. has implemented protective measures in this product designed to maintain safe volume levels and ensure that the product operates in compliance with government safety standards.
- In case of power source cut off, the back-up battery can hold the device in place for 20-30 minutes.
- The window cleaner can be used on frameless or framed surfaces. It has integrated falling sensors and obstacle detection function.

1.4. CHARGING

CHARGER CARE: Please observe the following if the product is supplied with a charger.

- Do not attempt to charge/power your product with anything other than the charger provided. The use of any other types may damage or destroy the product and could be dangerous. Use of other chargers may invalidate any approval or warranty. For the availability of approved enhancements, please check with your dealer.
- Charge/power the product according to the instructions supplied with the product.

Important: Please refer to the user manual for a description of the charging status indicator lights. Some products cannot be used while charging.
Charger warning!

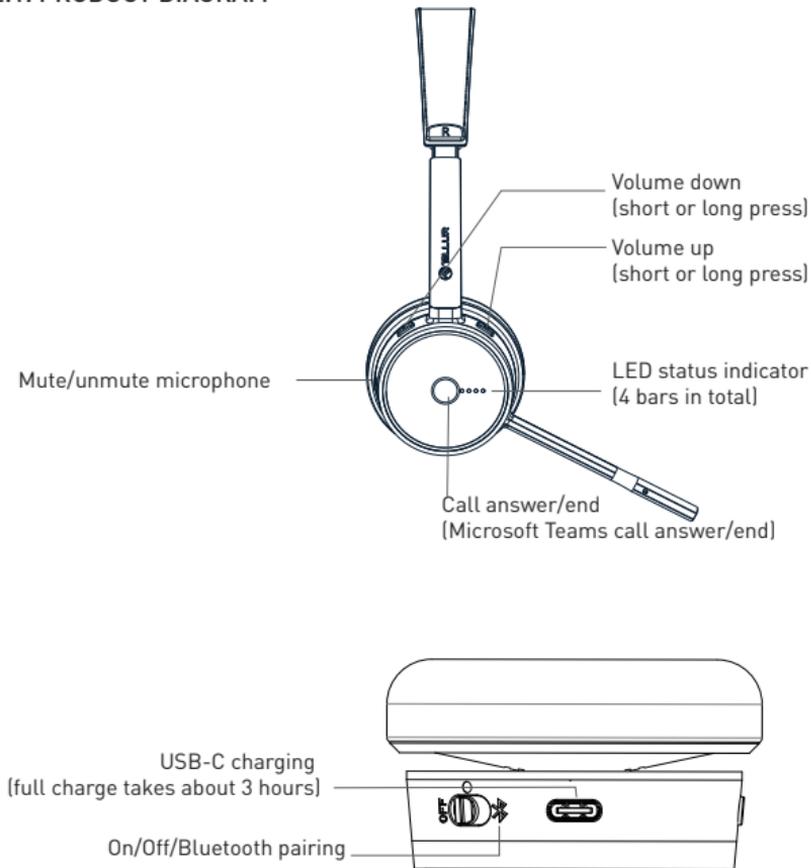
- Do not use a wall charger with more than 5V and 2A output.
- When you disconnect the power cord or any enhancement, grasp and pull the plug, not the cord. Never use a charger that is damaged.
- Do not attempt to disassemble the charger as it may expose you to dangerous electric shock.

1.5. MAINTANENCE

- Unplug the product or charger before cleaning
- Clean the product by wiping with a dry or slightly damp cloth. The cord and charger may only be dry dusted.

2. PRODUCT OVERVIEW

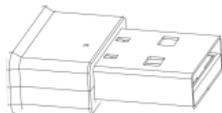
2.1. PRODUCT DIAGRAM



2.2. MAIN FUNCTIONS

- Clear sound thanks to the microphone equipped with background noise cancelling technology.
- Designed for professional use – call-center & online conferences.
- Multipoint technology – The headset can be connected to two devices at the same time and receive calls from either one.
- Increased wireless range of up to 30 meters.
- Synthetic leather and low weight offer increased comfort.
- Easy to use control buttons for answer/reject, volume, microphone mute.
- Increased battery autonomy, 24 hours talk time and up to 20 days of standby time.
- Multiple connections, direct using Bluetooth, with Bluetooth dongle, wired using the included USB A to Type-C cable (audio over USB mode).
- Multifunctional LED indicator offering key informations at a glance.

2.3. IN THE BOX



Tellur Bluetooth Dongle



Voice pro headset



User manual



USB-A to USB-C charging cable



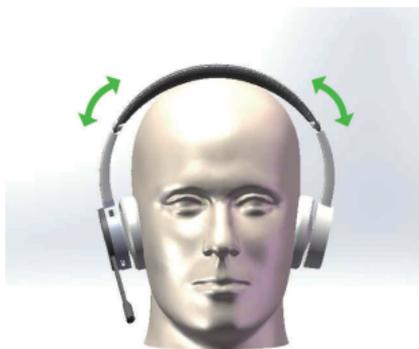
Carrying bag

2.4. WEARING THE HEADSET



Adjusting the headset:

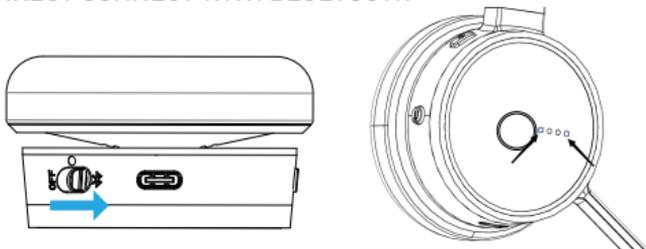
The headband and microphone can be adjusted to fit comfortably and for optimal use.



2.5. NOTES - For full technical specifications please check chapter 5

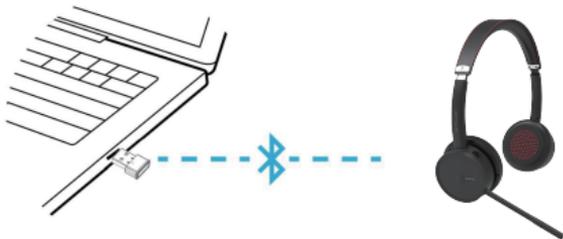
3. CONNECTING THE HEADSET

3.1. DIRECT CONNECT WITH BLUETOOTH



- Slide the on/off switch to the Bluetooth position and hold it there until the 1 and 4 indicators flash blue alternately.
- Go to the smartphone Bluetooth menu and select Voice Pro Wireless from the list of available devices.

3.2. USING INCLUDED BLUETOOTH DONGLE



- Plug the included Bluetooth Dongle into a USB port on your PC/laptop. The Voice Pro Wireless and Bluetooth Dongle are pre-paired and are ready to use right out of the box. The maximum Bluetooth range is about 30 meters.
- To listen to music with headphones, you may need to set the Bluetooth Dongle as the default playback device in the audio settings of your computer's operating system.

NOTE: If need to re-pair the dongle with the headset, please follow the instructions below:

- Press and hold the reset button on the Bluetooth Dongle until the LED indicator flashes red and blue alternately.
- Turn the headset switch to the Bluetooth position and keep it in this position until the blue LED indicators 1 and 4 of the headset flash alternately.
- Wait for the Voice Pro Wireless and Bluetooth Dongle to pair again. After the pairing is completed, the LED indicator stops flashing.

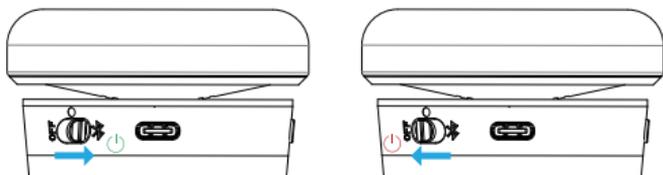
3.3. WIRED, USING INCLUDED CABLE

- Plug the charging cable into the headset and plug it directly into the USB port powered by the computer.
- The headset will automatically switch from wireless mode to wired mode. Now the Voice Pro Wireless can be used as a USB headset.

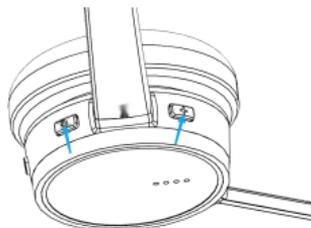
4. HOW TO USE

4.1. POWERING ON/OFF, FUNCTIONS

- Power on/off - Slide the on/off switch to the ON or OFF position to turn the headset on or off.



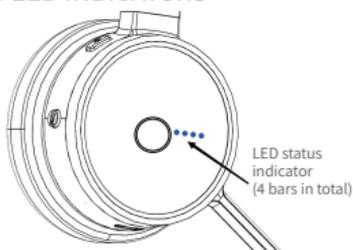
Answer call/Hang up call	Press Call/Answer button
Reject call	Long press Call/Answer button for 3 sec
Play/Pause music	Press Call/Answer button
Activate voice assistant	When not in active call, long press Call/Answer button for 3 sec
End current call and answer new call	Press Call/Answer button
Hold current call and answer new call	Long press Call/Answer button for 3 sec
Switch between calls	Long press Call/Answer button for 3 sec
Volume up/Volume down	Use the dedicated buttons during call or music play



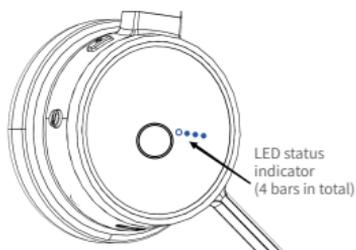
4.2. SYSTEM SUPPORT

- Windows 7, 8, 10, 11 support Skype for Business to answer and hang up; support MS Teams to answer and hang up; support USB drive-free.
- Mac support Skype for Business to answer and hang up; support MS Teams to answer and hang up; support MS Teams button function; support USB drive-free.
- Android support phone answering and hanging up, music playback and other functions.
- iOS support phone answering and hanging up, music playback and other functions.

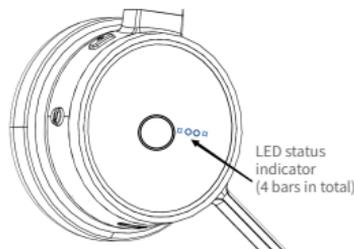
4.3 LED INDICATORS



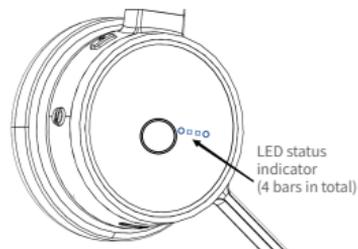
●●●● When the power is turned on, the 4-bar indicator lights turn blue in sequence (the battery is fully charged)



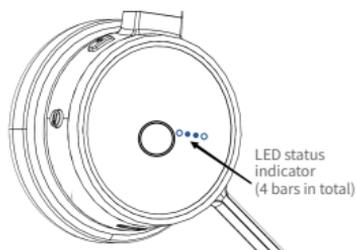
○●●● When the power is turned on, the 3-bar indicator lights turn blue in sequence (indicating that the battery has consumed one bar of power, and so on)



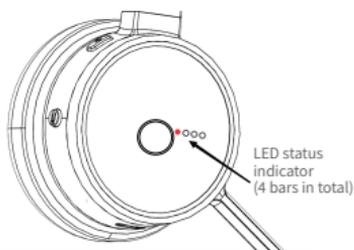
□○□ In pairing mode, the 1 and 4 indicators flash blue alternately



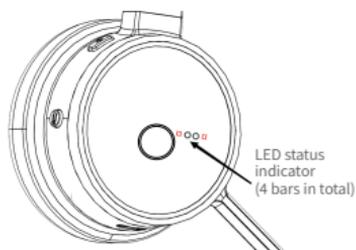
○□□○ When an incoming call comes in, the 2 and 3 lights alternately flash blue



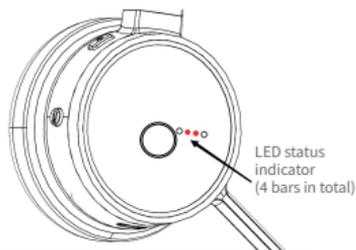
○●●○ During a call, the indicator lights 2 and 3 are solid blue



●○○○ 1 The indicator light is solid red, indicating that the battery power is lower than 20%



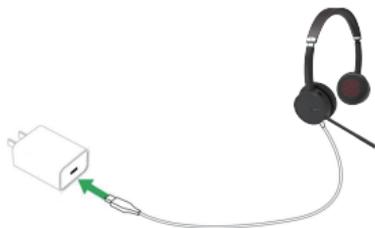
▣○▣ Do not disturb mode, 1 and 4 lights alternately flash red (long press the microphone mute button for 3 seconds to turn on/off, let the people around you know that you are busy)



○●●○ The microphone is muted, and the 2 and 3 indicators are solid red

4.4. CHARGING

- The headset can be charged using a compatible 5V output charger. It is recommended to use the included charging cable to charge the headset.
- Plug the charging cable into the headset and plug it directly into the USB port powered by the computer for charging.



Issue	Inspection Method	Solution
Not working	Check whether the USB interface is powered normally	The USB interface is powered normally
Can not boot	Bluetooth headset battery is low	Use the Bluetooth headset charging cable to charge the headset and then try to turn it on
	The keystroke is not long enough	The boot time of the Bluetooth headset is to press and hold the mute button for 3 seconds
Although the headphones are connected to the computer, nothing is heard .	Check the bluetooth headset option	In the lower right corner of the computer desktop, right-click the speaker, click the playback device option, and check whether the device Voice Pro Wireless is set as the default device
	Check the USB Dongle option	In the lower right corner of the computer desktop, right-click the speaker, click the playback device option, and check whether the device Bluetooth dongle is set as the default device
Bluetooth headset and mobile phone cannot be paired	The bluetooth headset is not paired	Check whether the bluetooth headset is in a state of alternating red and green lights; whether the flashing frequency of the lights is normal
	Is the Bluetooth function of the mobile phone turned on?	Check if the Bluetooth Pisces logo appears on the phone screen
Bluetooth headset is connected but no sound	The bluetooth headset is not properly connected to the phone	Re-pair the bluetooth headset with the phone
	The bluetooth headset is out of range	Keep the Bluetooth headset within the surrounding range of the mobile phone (within 30m), and there should be no obstacles within the range.

5. TECHNICAL SPECIFICATIONS

Bluetooth version:	v5.0
Frequency:	2.4GHz, Class 1
Wireless range:	30m
Supported profiles:	A2DP, AVRCP, HSP, HFP
Hearing protection:	Support sound limits up to 118 dBSPL
Multipoint technology:	Pair and maintain connections with two devices at the same time, remember up to 8 devices
Wired connection:	Included USB cable 1m (audio over USB mode)
Audio codecs supported:	SBC
Drivers size:	32mm
Ear cushions:	Leatherette
Speaker frequency range:	20Hz - 20KHz
Speaker impedance:	32Ω
Speaker sensitivity:	102dB (±3dB)
Speaker rated power:	10mW
Microphone:	2 microphones, noise cancelling technology
Microphone type:	Analog silicon microphone
Microphone frequency range:	20Hz-14kHz
Microphone sensitivity:	-38dB @ 1kHz x 2
Microphone impedance:	300Ω @ 1kHz
Control functions:	Call answer/end, Music play/pause, Volume up/down, Mic mute, Power on/off/Bluetooth pairing
LED indicator:	Multifunctional
Power supply:	USB Type-C charging port
Battery capacity:	280mAh, Lithium Ion
Talk time:	24 hours
Standby time:	Up to 20 days
Charge time:	Approx 3 hours
Headset dimensions:	193mm x 165mm x 70mm
Headset weight:	158g
Color:	Black
Package includes:	1 x Tellur Voice Pro Wireless headset 1 x Bluetooth USB dongle 1 x USB A to USB Type-C cable 1 meter 1 x Carrying bag



Disposal and recycling information

The crossed-out wheeled-bin symbol on your product, battery, literature or packaging reminds you that all electronic products and batteries must be taken to separate waste collection points at the end of their working lives; they must not be disposed of in the normal waste stream with household garbage. It is the responsibility of the user to dispose of the equipment using a designated collection point or service for separate recycling of waste electrical and electronic equipment (WEEE) and batteries according to local laws. Proper collection and recycling of your equipment helps ensure EEE waste is recycled in a manner that conserves valuable materials and protects human health and the environment, improper handling, accidental breakage, damage, and/or improper recycling at the end of its life may be harmful for health and environment.

Declaration of conformity

We, ABN SYSTEMS INTERNATIONAL S.A, Bucharest, Sector 1, Marinariilor street, nr. 31, declare on own responsibility that the product below:

Product description	Brand	Product code
Call center headset Tellur Voice Pro Wireless, black	Tellur	TLL411007

Does not endanger life, health, work safety, does not have a negative impact on the environment and corresponds to the standards stated in the manufacturer's declaration of conformity.

The product is compliant with the following standards and / or other normative documents:

RED directive: 2014/53/EU

Health: EN 62479:2010

Safety: EN 62368-1:2014+A11:2017

EMC: ETSI EN 301 489-1 V2.2.3

ETSI EN 301 489-17 V3.2.4

Radio: ETSI EN 300328 V2.2.2

ROHS - 2011/65/EU

The product bears CE mark, applied in 2023.

Name: George Barbu
Function: General manager

Place and date: Bucharest, 24.07.2023
Signed:

